

ಕರ್ನಾಟಕ ರಾಜ್ಯ ರಸ್ತೆಸಾರಿಗೆ ನಿಗಮ Karnataka State Road Transport Corporation ಅಂಧರ ಉಚಿತ ಬಸ್ ಪಾಸ್ ವಿತರಣೆ Issue of Free Bus Pass for Blind Person

Step 1: Enter the login details

Apply for Service

Mobile No

OTP/Password

4bF7d5

Type here

Forgot Password | New user? Register here

Submit

Check Your Application Status

Select Department

Select Service

Enter your Application ID

Check Status Now

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Step 2 : Citizen Login will be displayed

Menu

- Apply for services
- View Status of Application
- Messages & Alerts

ABOUT SERVICE PLUS

Welcome to Service Plus

ServicePlus is a generic application to provide an electronic delivery for all the services provided by The Government to The citizen. The Government of India, State Governments and Local Governments are providing various services to benefit the citizens at Centre, State or Local level primarily Government to Citizen (G2C) and Government to Business (G2B). The services provided are either demand driven or mandated by the legislation. The services provided by Government can be categorized as:

1. Regulatory Services: Regulatory services are services like trade licence, permit for construction of a building etc that can be denied by the Government.
2. Statutory Services: Statutory services are services like issuance of Birth/Death certificate which cannot be refused by Government.
3. Developmental Services: Developmental Services are services or schemes provided by Government for the benefit of citizens like NREGS, IAY, Old age Pension etc.

The following are the salient features of the software -

1. Service(s) will be created online
2. Citizens will be submitting applications online
3. Service units will be able to receive application online
4. Service units will be able to verify documents and application fee online
5. Service units will be able to escalate application to some other person, in the case of absence of dealing authority, online
6. Citizens will be monitoring Application status online
7. Private Service Access Providers will be participating in the application receipt/submission and service delivery process online message.ekyc.add.mapping=Please add atleast one mapping

DTE-Original cert...docx Application for C...docx Application for re...docx Application for P...docx

13:24 06-08-2020

Karnataka State Road Transport Corporation

Step 3 : Search the required service and click to open

The screenshot shows the Seva Sindhu application portal. The header includes the Karnataka State Emblem and the text 'ಸೇವಾ ಸಿಂಧು Seva Sindhu Application for Departmental Examination conducted by KPSC'. A left-hand menu contains options like 'Apply for services', 'View all available services', 'View Status of Application', and 'Messages & Alerts'. The main content area displays a table of services with columns for SL.No., Service Name, Department Name, and State. The state is set to 'KARNATAKA'. The table lists various services such as Accident Relief Fund-KSRTC, Accident Relief Fund - NEKRTC, Acid Victim Pension, and Admission for Morarji Desai Residential school.

SL.No.	Service Name	Department Name	State
1	Accident Relief Fund-KSRTC	Karnataka State Road Transport Corporation	KARNATAKA
2	Accident Relief Fund - NEKRTC	NEKRTC	KARNATAKA
3	Accident Relief Fund-NWKRTC	NWKRTC	KARNATAKA
4	Acid Victim Pension	Directorate of Social Security and Pensions	KARNATAKA
5	Admission for Morarji Desai Residential school - Minority Welfare Department	Minority Welfare Department	KARNATAKA
6	Admission for Pre and Post matric hostels - Minority Welfare Department	Minority Welfare Department	KARNATAKA
7	Agricultural Family Member Certificate / ವ್ಯವಸಾಯಕಾರರ ಕುಟುಂಬದ ವ್ಯವಸಾಯಕರರ ಪ್ರಮಾಣ ಪತ್ರ	Revenue Department	KARNATAKA
8	Amendment of Bye Laws of Souharda co-operative society	Registrar of Cooperative Societies	KARNATAKA
9	Amendment of License to Manufacture Insecticides	Agriculture Department	KARNATAKA

Step 4 : Fill the Applicant Details & Photocopies details

The screenshot shows the 'Applicant Detail' form for the 'Issue of Free Bus Pass for Blind Person' service. The form is in Kannada and English. The applicant's name is 'Inukurthi Kalyan Teja'. The date of birth is '10/04/2000'. The Aadhar No is '355986939492'. The age is '20'. The gender is 'Male'. The mobile number is '8467895554'. The category is 'General'. The occupation is 'bengaluru'. The form also includes options for 'I am an employee / not an employee of Govt / semi government organization' and 'I am availing / not availing Transport expenses from Government / other corporations'.

ಅರ್ಜಿದಾರರ ವಿವರ / Applicant Detail

ಅರ್ಜಿದಾರರ ಹೆಸರು / Applicant Name * Inukurthi Kalyan Teja

ಹುಟ್ಟಿದ ದಿನಾಂಕ / Date of Birth * 10/04/2000

ಅಧಾರ್ ಸಂಖ್ಯೆ / Aadhar No 355986939492

ವಯಸ್ಸು / Age 20

ಲಿಂಗ / Gender * ಪುರುಷ / Male ಮಹಿಳೆ / Female ಇತರ / Other

ಮೊಬೈಲ್ ಸಂಖ್ಯೆ / Mobile Number * 8467895554

ವರ್ಗ / Category * ಸಾಮಾನ್ಯ / General ಎಸ್‌ಟಿ / ST ಎಸ್‌ಸಿ / SC ಇತರ (ಓ.ಬಿ.ಸಿ) / Others (OBC)

ವೃತ್ತಿ / ಉದ್ಯೋಗ ಮಾಡುವ ವಿಳಾಸ / Occupation / Working place * bengaluru

ನಾನು ಸರ್ಕಾರಿ/ಅರೆ ಸರ್ಕಾರಿ ಸಂಸ್ಥೆಯ ಉದ್ಯೋಗಿಯಾಗಿರುತ್ತೇನೆ/ಉದ್ಯೋಗಿಯಾಗಿರುವುದಿಲ್ಲ. / I am an employee / not an employee of Govt / semi government organization * Employee of Govt. Organisation Not an Employee of Govt. Organisation Employee of Semi government Organisation

ಸರ್ಕಾರ/ಇತರ ಸಂಸ್ಥೆಗಳಿಂದ ಸಾರಿಗೆ ಭತ್ಯೆಯನ್ನು ಒದಗಿಸುತ್ತಿಲ್ಲ/ಒದಗಿಸುತ್ತಿಲ್ಲ. / I am availing / not availing Transport expenses from Government / other corporations * Availing Transport Not Availing Transport Not Availing Transport

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Step 5 : Click on I agree checkbox and fill the Captcha Code as given & Submit

The screenshot shows a web browser window with the URL serviceonline.gov.in/karnataka/renderApplicationForm.do?serviceId=3670003&UID=628d4874-14f1-42d4-ae31-16caa0880527&OWASP_CSRFTOKEN=EWI8-MA22-50N6-PSA7-LK31-KUPF-TK3J-16HG&applLim.... The page title is "ವಿಭಾಗದ ವಿವರಗಳು / Details of Divisions". The form includes the following sections:

- New Pass/ Renewal**: Radio buttons for "New Pass" (selected) and "Renewal". A dropdown menu for "ವಿಭಾಗವನ್ನು ಆಯ್ಕೆಮಾಡಿ / Select the division" is set to "Bangalore Central".
- ಘೋಷಣೆ / Declaration**: A checked checkbox for "I Agree" with the text "The information/ details provided above are true to the best of my knowledge".
- Additional Details**: A text field for "Apply to the Office" containing "KSRTC Division Office(KSRTC Divisions- Bangalore Central) - Rural/Urban".
- Word verification**: A captcha image showing the number "818129" and a text input field containing "818129".

At the bottom of the form, there are buttons for "Draft", "Submit", "Close", and "Reset". The footer of the page includes logos for the Ministry of Panchayati Raj, Digital India, data.gov.in, india.gov.in, Daily, and PMINDIA. A note states: "Site is technically designed, hosted and maintained by National Informatics Centre. Contents on this website is owned, updated and managed by the Ministry of Panchayati Raj. POWERED BY SERVICEPLUS".

Step 6: A fully filled form will be generated for user verification

The screenshot shows the same web browser window with the URL serviceonline.gov.in/karnataka/applyPageForm.do?OWASP_CSRFTOKEN=EWI8-MA22-50N6-PSA7-LK31-KUPF-TK3J-16HG&UID=5873f2b5-028e-48b6-8204-7461dd17eb19. The page title is "ಸೇವಾ ಸಿಂಧು Seva Sindhu" and the subtitle is "Application for Departmental Examination conducted by KPSC". The user is logged in as "Nagesh N M".

The form shows the following details:

- ಅರ್ಜಿದಾರರ ವಿವರ / Applicant Detail**
- ಅರ್ಜಿದಾರರ ಹೆಸರು / Applicant Name: Nagesh N M
- ಹುಟ್ಟಿದ ದಿನಾಂಕ / Date of Birth: 01/10/1985
- ವಯಸ್ಸು / Age: 35
- ಲಿಂಗ / Gender: ಪುರುಷ / Male
- ಮೊಬೈಲ್ ಸಂಖ್ಯೆ / Mobile Number: 9996293522
- ವರ್ಗ / Category: ಸಾಮಾನ್ಯ / General
- ವೃತ್ತಿ / ಉದ್ಯೋಗ ಮಾಡುವ ವಿಳಾಸ / Occupation / Working place: Bagepalli
- ನಾನು ಸರ್ಕಾರದ ಸೇವಾ ಸಂಸ್ಥೆಯ ಉದ್ಯೋಗಿಯಾಗಿದ್ದೇನೆ / I am an employee / not an employee of Govt / semi government organization: Employee of Govt. Organisation
- ಸರ್ಕಾರದ ಸಂಸ್ಥೆಯಿಂದ ನಾನು ಭತ್ಯೆಯನ್ನು ಪಡೆಯುತ್ತಿರುವುದಿಲ್ಲ / I Availing Transport Expenses from Government corporations am availing / not availing Transport expenses from Government / other corporations:
- ನಿರ್ದಿಷ್ಟಪಡಿಸಿದ ವೈದ್ಯಕೀಯ ಪ್ರಾಧಿಕಾರಿಗಳಿಂದ ಸುರಕ್ಷಿತ ಜ್ವರಾ ಧರ್ಮಿಗಳಿಗೆ ಲಭಿಸುವ / Designated Medical Authority with seal and signature of District Welfare officer for disabled):
- ಹುಟ್ಟಿದ ದಿನಾಂಕ / Date of Birth: 05-12-1980

The page also features a "Menu" on the left with options like "Manage Profile", "Apply for services", "View all available services", "View Status of Application", and "Messages & Alerts". The footer includes the text "Type here to search" and system information like "ENG US 01-10-2020".

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Step 7 : Click On Attach Annexure

The screenshot shows a web browser window with the URL `serviceonline.gov.in/karnataka/applyPageForm.do?OWASP_CSRFTOKEN=EWI8-MA22-50N6-PSA7-LK31-KUPF-TK3J-16HG&UID=5873f2b5-028e-48b6-8204-7461dd17eb19`. The form contains the following fields:

- State:** KARNATAKA
- District:** BAGALKOTE
- Postal / Pin Code:** 560097
- Details of Divisions:** New Pass, Bangalore Central
- Declaration:** The information/details provided above are true to the best of my knowledge. I Agree: Yes
- Additional Details:** Apply to the Office: KSRTC Division Office(KSRTC Divisions- Bangalore Central)
- Draft Reference No.:** Draft_TC0065/2020/00015

At the bottom of the form, there are buttons for "Attach Annexure", "Edit", "Cancel", and "Click here to initiate new application". The footer includes logos for the Ministry of Panchayati Raj, Digital India, data.gov.in, india.gov.in, Daily, and PMINDIA.

Step 8: Attach the annexures and save them

The screenshot shows the "ATTACH ENCLOSURE(S)" section of the Seva Sindhu application. The table below lists the required documents and their upload options:

Type of Enclosure *	Enclosure Document *	File/Reference *
Proof of Residential Address *	Residential Proof Document Format	Choose File sample.pdf Scan Fetch from DigLocker
Aadhaar Card *	Aadhaar card Document Format	Choose File sample.pdf Scan Fetch from DigLocker
Passport size photo *	Passport size Photo Document Format	Choose File download.jpg Scan Fetch from DigLocker
Certificate from District Surgeon certifying 100% Blindness *	Certificate from District Surgeon certifying 100% Blindness Document Format	Choose File sample.pdf Scan Fetch from DigLocker

At the bottom of the enclosure section, there are buttons for "Save Annexure", "Cancel", and "Back".

Step 9: Saved annexures will be displayed

serviceonline.gov.in/karnataka/editSaveAnnexure.do?OWASP_CSRFTOKEN=EWI8-MA22-50N6-PSA7-LK31-KUPF-TK3J-16HG&applid=11267827&citizenId=14476506&directSubmitCheck=N

ಭೇದಿಸಿದ / Select the division: Bangalore Central

ಘೋಷಣೆ / Declaration

The information/details provided above are true to the best of my knowledge

I Agree: Yes

Annexure List

- 1) Proof of Residential Address: Residential Proof
- 2) Aadhaar Card: Aadhaar card
- 3) Passport size photo: Passport size Photo
- 4) Certificate from District Surgeon certifying 100% Blindness: Certificate from District Surgeon certifying 100% Blindness

Additional Details

Apply to the Office: KSRTC Division Office(KSRTC Divisions- Bangalore Central)

Draft Reference No: TC006S20000012

[eSign and Submit](#) [Cancel](#)

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Step 10: After Submit, Sakala acknowledgement will be generated

serviceonline.gov.in/configureka/finalAcknowledgegment.do?OWASP_CSRFTOKEN=5KBL-Z57S-EC84-6COO-EZMO-WRKN-0QOR-OCED&coverageLocationId=27877&servicelid=3670004&citizen_id=10840757&ap...

APPLICATION ACKNOWLEDGEMENT

ಕರ್ನಾಟಕ ಸರ್ಕಾರ

Sakala Acknowledgement/ಸಕಾಲ ಸ್ವೀಕೃತಿ

Office Name / ಕಛೇರಿ ಹೆಸರು	Karnataka State Road Transport Corporation										
Sakala No/ಸಕಾಲ ಸಂಖ್ಯೆ	TC006S200000048										
Application Date / ಅರ್ಜಿಯ ದಿನಾಂಕ	01/10/2020										
Service Requested /ವಿರಂಶಿಸಿದ ಸೇವೆ	Issue of Free Bus Pass for Blind Person										
Applicant Name / ಅರ್ಜಿದಾರರ ಹೆಸರು	Inukurthi Kalyan Teja										
Applicant Address / ಅರ್ಜಿದಾರರ ವಿಳಾಸ	dsdof/rd,BENGALURU URBAN,BAGALKOTE,KARNATAKA,560097										
Mobile No /ವಿಶೇಷ ಸಂಖ್ಯೆ	995283522										
Documents Submitted /ರಾಖರಣೆ ತಿಳಿಸುವುದಿರುವ ಸಾಬೀತು ಪತ್ರ	<table border="1"> <thead> <tr> <th>Type of document(s)</th> <th>Document(s) Attached</th> </tr> </thead> <tbody> <tr> <td>Passport size photo</td> <td>Passport Size Photo (JPG/JPEG/PNG)</td> </tr> <tr> <td>Aadhaar Card</td> <td>Aadhaar Card</td> </tr> <tr> <td>Proof of Residential Address</td> <td>Residential Proof</td> </tr> <tr> <td>Certificate from District Surgeon certifying 100% Blindness/Certificate from District Surgeon certifying 100% Blindness</td> <td></td> </tr> </tbody> </table>	Type of document(s)	Document(s) Attached	Passport size photo	Passport Size Photo (JPG/JPEG/PNG)	Aadhaar Card	Aadhaar Card	Proof of Residential Address	Residential Proof	Certificate from District Surgeon certifying 100% Blindness/Certificate from District Surgeon certifying 100% Blindness	
Type of document(s)	Document(s) Attached										
Passport size photo	Passport Size Photo (JPG/JPEG/PNG)										
Aadhaar Card	Aadhaar Card										
Proof of Residential Address	Residential Proof										
Certificate from District Surgeon certifying 100% Blindness/Certificate from District Surgeon certifying 100% Blindness											
Payment Status /ಪಾವತಿ ಸ್ಥಿತಿ	Not Applicable/ಅನ್ವಯಿಸುವುದಿಲ್ಲ										
Payment Mode /ಪಾವತಿ ವಿಧಾನ	Not Applicable/ಅನ್ವಯಿಸುವುದಿಲ್ಲ										
Transaction ID /ವ್ಯವಹಾರ ಐಡಿ	Not Applicable/ಅನ್ವಯಿಸುವುದಿಲ್ಲ										
Transaction Date and Time /ವ್ಯವಹಾರ ದಿನಾಂಕ	Not Applicable/ಅನ್ವಯಿಸುವುದಿಲ್ಲ										
Transaction Reference Number / ವ್ಯವಹಾರ ಸಂಖ್ಯೆ (As applicable)	Not Applicable/ಅನ್ವಯಿಸುವುದಿಲ್ಲ										
Total Amount Paid /ಒಟ್ಟು ಪಾವತಿಸಿದ ಮೊತ್ತ	Not Applicable/ಅನ್ವಯಿಸುವುದಿಲ್ಲ										
Application Fee / ಅರ್ಜಿ ಶುಲ್ಕ	Not Applicable/ಅನ್ವಯಿಸುವುದಿಲ್ಲ										
Service Charge /ಸೇವಾ ಶುಲ್ಕ	Not Applicable/ಅನ್ವಯಿಸುವುದಿಲ್ಲ										
Transaction Charge /ವ್ಯವಹಾರ ಶುಲ್ಕ	Not Applicable/ಅನ್ವಯಿಸುವುದಿಲ್ಲ										

Note:

1. This service request will be processed within 15 working days. ಈ ಸೇವೆಯ ಅರ್ಜಿಯನ್ನು 15 ಕೆಲಸದ ದಿನಗಳಲ್ಲಿ ವಿಲೇವಾರಿಗೊಳಿಸುವುದು.
2. You can check the status of this service request on website <http://sevasindhu.karnataka.gov.in/>, <http://sakala.kar.nic.in/>. ಈ ಅರ್ಜಿಯ ಸ್ಥಿತಿ ಯನ್ನು ತಿಳಿಯಲು <http://sevasindhu.karnataka.gov.in/> ಅಥವಾ <http://sakala.kar.nic.in/> ವೆಬ್ ಸೈಟ್ ಗೆ ಲಭ್ಯವಿರುತ್ತದೆ.
3. You can appeal to competent officer in case of your application is rejected/delayed by this designated officer.ಹೆಸರಿಸಲಾದ ಅಧಿಕಾರಿಯಿಂದ ತೀರಸ್ಪಷ್ಟವಾದ ವಿಳಂಬವಾದ/ನಿರೀಕ್ಷಿತ ಸಮಯ ಮೀರಿ ಅರ್ಜಿ ವಿಲೇವಾರಿಯಾದಲ್ಲಿ ತಾವು ಸಕ್ಷಮ ಪ್ರಾಧಿಕಾರವನ್ನು ಸಂಪರ್ಕಿಸಬಹುದು.

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Officer Work Flow

